

# **flywire**PAYER GUIDE

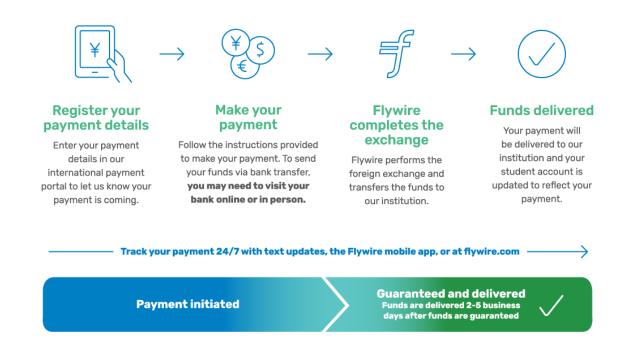
THE STUDENT'S
GUIDE TO MAKING
INTERNATIONAL
PAYMENTS WITH
FLYWIRE



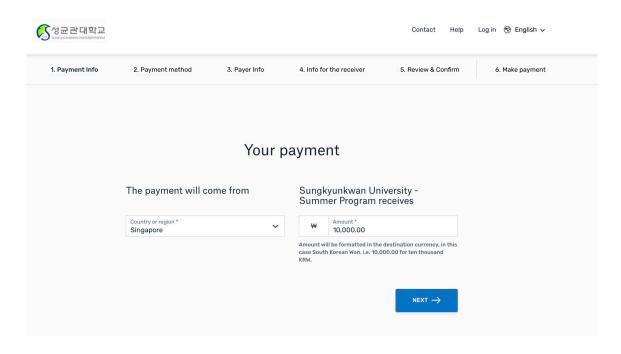
# WHY PAY THROUGH FLYWIRE?

- Flywire allows you to pay from almost any country or bank in your home currency
- No bank fees or further charges
- Competitive exchange rates and a best price guarantee
- Fast transfers your payment is usually received by the institution within 2-3 business days
- A guarantee that Sung Kyun Kwan University will receive the correct amount once your payment is made, you don't need to worry about fluctuating exchange rates!
- Payment tracking via a student dashboard, with notification via email or SMS text message once payment is received by Sung Kyun Kwan University.
- Flywire has a multilingual customer support team available around-the-clock regardless of location or time-zones accessible through live chat, emaill or phone

# Steps to Make Payment

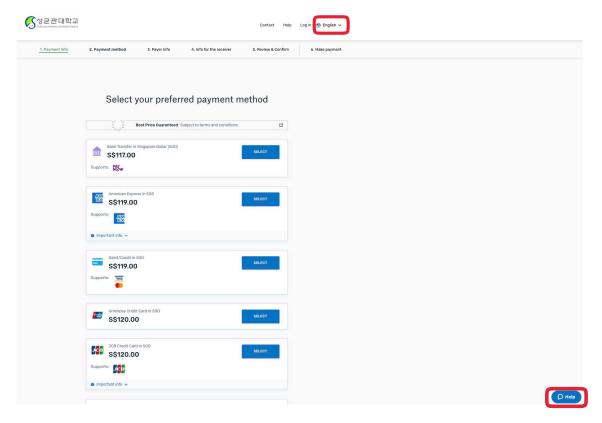


# Step 1: Choose the Country where you are paying from

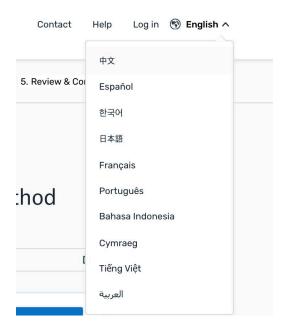


# Step 2: Select your preferred payment method

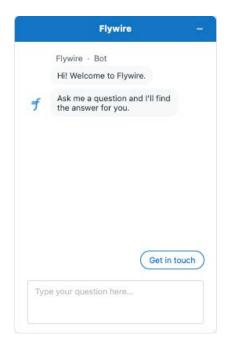
\* Options presented based on the country chosen in the previous step



Click on the 'English' icon on the top right, to change the payment experience to the language you are more comfortable with

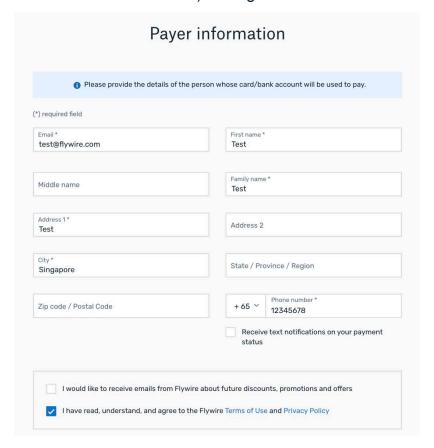


Click on the 'Help' icon on the bottom right, to live chat with any assistance that may be require



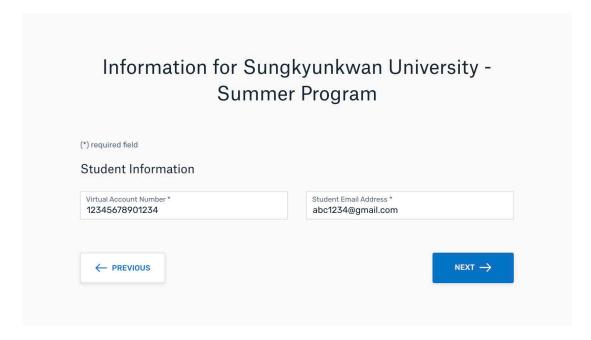
# **Step 3: Enter Payer Information**

\* Fill out the information of the individual whose card or account is being used to pay (i.e. cardholder or account holder details) and agree to the Terms & Conditions

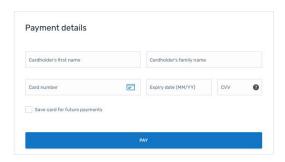


# **Step 4: Enter Student Information**

\* Please enter the exact virtual account number to avoid any payment delivery

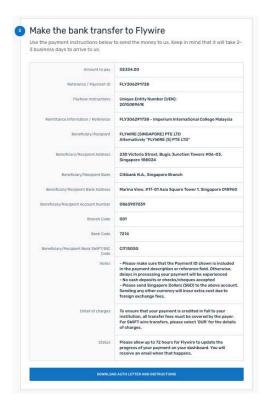


### **Step 5: Complete your payment**



#### For credit card payments

- Enter your card number, name, expiration date, and security code.
- Enter your information within 15 minutes to avoid your session timing out.
- Click Make Payment to continue.



#### For bank transfer payments

Your payment instructions (including Flywire's bank account details) will be automatically displayed. You can also download a copy of these instructions along with an Authorisation Letter in a PDF document.

The Authorisation Letter will demonstrate that Flywire is only acting as the official authorised international payment processor and the end recipient of your payment is Sung Kyun Kwan University

# **Step 6: Track your Payment**

You will receive a link in your email that allows you to track your payment and access your payment instructions. The status of your payment will be updated once your funds have been received by Flywire and delivered to Sung Kyun Kwan University

#### Please note:

- For certain payment methods Flywire may ask you for additional information and documents as required by local regulations
- When completing the payer information section, please use the details of the account holder, card holder, and/or the person making the payment on your behalf.

Any discrepancies may delay the delivery of your payment.

#### **NEED HELP?**

Email: support@flywire.com Online: flywire.com/help

WeChat:



I International

#### Canada

Toll free

- D 800 346 9252
- I +18003469252

## **US English**

Toll free

D Domestic

- D 800 346 9252
- I +1 800 346 9252

#### **US Spanish**

¡Hablamos Español

- D 857 366 5449
- I +1 857 366 5449

#### UK

- D 020 39 624 308
- I +44 20 39 624 308

#### Spain

- D 96 013 0770
- I +34 96 013 0770

#### Nigeria

- D 1227 8882
- I +234 1 227 8882

#### Japan

- D 03 4588 8293
- I +81 3 4588 8293

#### Korea

Toll free & domestic only

D +00 308640104

#### Hong Kong SAR

- D 3008 0220
- I +852 3008 0220

#### China Mainland

Toll free

- D 400 006 7175
- I +86 400 006 7175

#### Singapore

- D 3163 4100
- I +65 3163 4100

#### Australia

- D 02 8311 4772
- I +61 2 8311 4772

#### **New Zealand**

- D 04 974 7625
- I +64 4 974 7625

#### **Thailand**

- D 060 003 5979
- I +66 60 003 5979

#### Malaysia

- D 392126772
- I +60 392126772

#### **Vietnam**

- D 024 4458 1755
- I +84 24 4458 1755

Toll free & domestic only

D 000 800 4430 048

#### Indonesia

- D 21 2922 3064
- I +62 21 29223064